

Pandemic Electronic Benefit Transfer (P-EBT)

P-EBT helps families buy food during COVID-19.

P-EBT is a one-time food benefit for families who lost access to free or reduced-price meals due to school closures.

P-EBT is for families who meet at least one of the following criteria:

- ✓ Children up to 21 years old who are certified for free or reduced-price meals through the National School Lunch Program at school in Texas during the 2019-20 school year.
- ✓ Children who attend a school that offers free meals to all students (Community Eligibility Provision or Provision 2).
- ✓ Children ages 5-18 who received SNAP food benefits for March 2020.

Immigration status does not matter when applying for P-EBT. The public charge rule does not apply to P-EBT benefits.

What can families buy with the P-EBT card?

Household food items such as fruits, meats/poultry/fish, dairy, and breads. P-EBT benefits can be used wherever SNAP food benefits are accepted.

For more information, visit <https://hhs.Texas.gov/PEBT> or call **833-613-6220**

P-EBT application deadline has been extended to August 21.

To find out if you are eligible for P-EBT benefits or to get help applying, call the P-EBT call center at **833-613-6220**.

Who needs to complete an online application?

- Eligible families not enrolled in SNAP.
- Families with eligible children under the age of 5 or between the ages of 19-21 that received SNAP benefits for March 2020
- SNAP recipients with children ages 5-18 do not need to apply.

How will eligible families get P-EBT funds?

Families that currently receive SNAP will have P-EBT funds loaded onto their Lone Star Card. Families not currently receiving SNAP will be mailed a P-EBT card loaded with benefits. Families will get up to \$285 per child.

What if a family believes a child is incorrectly denied P-EBT benefits, who do they contact?

Families should contact HHS within 15 days of receiving their denial notice. They can either call the P-EBT Call Center at **833-613-6220** or send an email to:

AES_PEBT_Complaints@hhsc.state.tx.us with proof of free or reduced-priced meals. Proof includes the award letter that is sent to parents when their children become eligible for the National School Lunch Program. If children attend a CEP or P2 school, a school ID or report card can be used.

It is important to put a valid phone number on the application because staff may need to call to approve the application.



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