

**Supplemental Educational Service Provider  
Final Notice of Removal from State-approved SES Provider List  
Effective Date of Removal: April 4, 2013**

The letter serves as notice that the decision to remove **DIVERSE LINKS dba DIVERSE LEARNING** (Provider) from the Texas State-approved Supplemental Education Services (SES) provider list is effective as of the date of this letter. The Provider did not timely respond to TEA's March 28, 2013 preliminary notice.

**Reason for Removal:** The Provider was placed on Probationary Status due to a complaint substantiated on February 26, 2013. TEA's decision is based on a result of a second systemic or serious violation substantiated on March 28, 2013, during the probation period.

**Category 1: Serious Non-compliance**

1.  Failure to attend required provider training.
2.  Failure to demonstrate financial soundness.
3.  Making a false representation or providing false information to TEA/district/parent.  
*falsified information on student sign-in sheets and submitted the false information to the district for the purposes of invoicing*
4.  Failure to meet civil rights laws.
5.  Failure to meet all applicable federal, state, and local health and safety requirements.
6.  Failure to meet state and Local Education Agency (LEA) criminal history background
7.  check/fingerprinting requirements.
8.  Failure to comply with the Family Educational Rights and Privacy Act (FERPA) and any regulations or policies concerning the protection and use of confidential and student identifying information.

When removed, the Provider is removed for the remainder of the school year. The LEA(s) responsible for students the Provider presently serves will be directed to reassign students to the next provider of choice of the students' parents. Provider may reapply during the next application period.

TEA Administrative Appeal Process: none

Federal Appeal Process: Secretary of Education  
U.S. Department of Education  
400 Maryland Avenue, SW  
Washington, D.C. 20202

Should you have any questions concerning this notice, you may contact the Office of Special Investigations at (512) 463-9342 or [complaintsmanagement@tea.state.tx.us](mailto:complaintsmanagement@tea.state.tx.us).

Respectfully,



Ms. Emi Johnson, CFE, CGAP, PHR  
Director of Special Investigations